# Teams in practice - creating the high performing team

#### Who is this workshop for?

We have tailored this workshop for all GDPs, practice managers and staff with management responsibilities to ensure that they will manage staff effectively to ensure the best team performance which will benefit the practice.



## What is the workshop about?

The creation of a dynamic team will produce far more than a group of individuals working together. This workshop will teach you how to recognise personal and interpersonal characteristics of your staff and how you can bring them together as a functional team.

If you are running a busy practice you will need to be sure that other members of the team are working in a coordinated and collaborative way. This one-day workshop is designed to equip you and your practice managers with the necessary skills to identify team players and understand the benefits of developing functional teams. You leave the course feeling confident that you will be able to draw your staff together and benefit from effective team working.

## What are the learning objectives?

By the end of the workshop delegates will be able to:

- Understand the relevance of teams at work
- Recognise the benefits of building teams and when it's effective to do so.
- Take away some techniques for teambuilding in your own practice.
- Understand the value of team leadership.
- Identify team member styles

# What should I expect to gain from the day?

- Confidence in choosing team members for projects
- Skills to help you to understand different personality types
- The ability to bring your staff together as a function ing team.

#### Workshop outline and key topics covered

This workshop examines the management tools and techniques which are essential for the modern medical practice. During the morning session we consider the definition of a team and look at the characteristics of effective team working and the benefits to the practice. We investigate personal motivation and the balance between the needs of the team, the individual and achievement of the task at hand.

At the end of the morning session we consider the importance of selecting team players in order that they can make the maximum contribution.

In the afternoon we look at management and teambuilding theories and some of the selection criteria which may be used putting a team together. An interactive session based on case study in the afternoon provides real insight into how a team can be brought together and the communication models which may be needed for it to function effectively.

Recap on the day with question and answer session.

Registration will commence from 9.00am, the meeting will begin at 9.15am and will finish at approximately 4.15pm.